

WELCOME HOME!

Your New Address is:



CASE MANAGER INFO

Name: _____

Phone Number: _____

Email: _____

How often do we meet?

LANDLORD INFO

Name: _____

Phone Number: _____

Email: _____

RENT

How much is my rent? \$ _____

When is rent due? _____

When is rent late? _____

How much is a late fee? \$ _____

Lease Starts: _____

Lease Ends: _____

UTILITY INFO

Name: _____

Phone number: _____

Account Number: _____

When is my utility bill due?

How do I pay my bill?

What do I do if can't pay my bill?

MAINTENANCE

AND OTHER IMPORTANT DETAILS



PET INFO

Am I allowed to have a pet?

Yes No

How much does it cost to have a pet? \$

You are responsible for all fees associated with having a pet.

You required to pick up after your pet.

RENTERS INSURANCE

Am I required to have this?

Yes No

How much is the insurance per month? \$

Who is my insurance through?

IMPORTANT NUMBERS

Police or Ambulance: 911

Poison Control: (800) 222-1222

If you see child or elder abuse call:
(800) 962-2873

If you can't reach your case manager and need immediate assistance call:

MAINTENANCE

How do I submit a maintenace request?

How many times should I follow up about my maintenance request?

What do I do if my maintenance request is not taken care of?

What does emergency maintenance request mean?

How do I report emergency maintenance?
