

**Resource Guide**

THIS LIST WILL PROVIDE YOU WITH VARIOUS TYPES OF HELP OFFERED IN ORANGE, OSCEOLA AND SEMINOLE COUNTIES. HOMELESS SERVICES NETWORK IS NOT AFFILIATED WITH THESE SERVICES, SO WE CANNOT GUARANTEE THEM FOR EVERY CLIENT. WE DO RECOMMEND CONTACTING THE SERVICE PROVIDERS BEFORE VISITING IN PERSON TO ENSURE AVAILABILITY.

**INDEX**

Emergency Contacts/Hotlines Shelters

Drop-in Centers Housing Resources

Financial Assistance and Stabilization Programs Employment and Training

Support

Health/Mental Health Services Additional Victim Services LGBTQ+ Resources

Senior Citizen Resources Veteran Resources Family Resources

Meals

Food Pantries Legal/Expungement Services

Credit Repair/Improvement Services Mailboxes

COVID-19 Resources Technology Transportation

0

HUB Locations

**PAGES**

1

1-3

4

4-5

5-6

6-8

8-9

9-10

10-11

11

11-12

12

12-15

15-17

17-19

19

20

20-21

21

22

22

23

|  |  |  |
| --- | --- | --- |
| **Emergency Contacts/ Hotlines** | **Hours** | **Additional Information** |
| Emergency dial 9-1-1 | 24 hours | Call in case of emergency and fire. |
| National Human Trafficking Hotline 1-888-373-7888 | 24 hours | If you or someone you know is a victim of human trafficking, call.  SMS: 233733 text “HELP” or “INFO”. |
| Department of Children and Families Abuse Hotline  1-800-962-2873 | 24 hours | Call to report suspected cases of abuse, neglect, abandonment, or exploitation of children or vulnerable adults.  \*If someone is in immediate danger  call 9-1-1 |
| Crimeline  800-423-8477 | 24 hours | Call to report a tip on any criminal activity.  \*all tips are anonymous Crimeline.org |
| National Suicide Prevention Lifeline 1-800-273-8255 | 24 hours | Free and confidential emotional support to people with suicidal crisis or  emotional distress. |
| Crisis Hotline of Central Florida  407-425-2624 | 24 hours | If you are struggling with relationship issues, abuse, grief, substance abuse, mental health or other problems. |
| Community Information and Referral Services  2-1-1 | 24 hours | Call to find local resources and assistance. |
| Depression/Suicide Hotline (866)-488-7386 | 24 hours | Free and confidential emotional support to people with suicidal crisis or emotional distress |
| National Domestic Violence Hotline 1−800−799−SAFE(7233) | 24 hours | Call for emotional support and resources for domestic violence victims. |
| Transgender Suicide Hotline 877-565-8860 | 24 hours | Free and confidential support to people with suicidal crisis or emotional distress |
| **Domestic Violence Shelters** | **Hours** | **Additional Information** |
| **Help Now of Osceola County**  (407) 847-8562  *Osceola* | 24 hours | You can call if you are in need of the emergency shelter services OR if you just need to talk to someone about your situation. Locations are confidential. |
| **Harbor House**  (407) 886-2856  *Orange* | 24 hours | You can call if you are in need of the emergency shelter services OR if you just need to talk to someone about your situation. Locations are confidential. |

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| **Safe House**  (407) 330-3933  *Seminole* | 24 hours | You can call if you are in need of the emergency shelter services OR if you just need to talk to someone about your situation. Locations are  confidential. |
| **Elizabeth House**  (407) 968-9922  \*Call to make an appointment for interview  *Seminole* | 24 hours | Specifically for DV Survivors. Need to have car.  -Provides 6-9 months of shelter.  -Provides living skills, support groups, legal assistance, children programs, and spiritual enrichment. |
| **Shelters for Single Women** | **Hours** | **Additional Information** |
| **H.O.M.E.**  (407) 932-0413  Address: 924 Determination Way Kissimmee, FL 34741  *Osceola* | Intake: Mon-Fri 9am-5pm CALLS ONLY | This program is for homeless single women with children.  -Must be able to work. Cannot have substance abuse history, drug testing and background checks will be done.  -NO walk-ins  -Fees: $100 per month and 25% of monthly utilities. |
| **Coalition for the Homeless of Central Florida**  (407) 426-1250  Address: 18 N Terry Ave Orlando, FL 32801  *Orange* | Mon-Fri- Women: 1pm-4pm | Provides a safe place to stay and nutritious meals to eat. Guests must report to Parramore gate. Offers showers, laundry, and mail services. |
| **Salvation Army: Women Shelter & Children**  (407) 423-8581  Ext. 26480  Address: 400 West Colonial Drive Orlando, Florida 32804  *Orange* | Check-in: 4:30 pm daily until shelter is full. | Provides a warm and safe environment to women and children.  - Fee: Free for first 3 nights, then $10 per night |
| **Orlando Union Rescue Mission Long Term Transitional Housing**  (407) 423-2131  Address: 1525 W Washington St. Orlando, FL 32805  *Orange* | Mon-Sat 9-4pm for intake. | Provide a safe environment for women and children.  \*Need valid ID or Social Security card.  \*Must be able to work  \*Drug and Alcohol free  \*Conduct their own assessment |
| **Rescue Outreach Mission**  (407) 321-8224  Address: 1701 W 13th St, Sanford, FL 32771  *Seminole* | Mon-Fri 9-3:30pm for intake | Provides shelter and resources to help those who are experiencing homelessness to return to self-sufficiency. Program is 90 days. Free of charge. |

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| **Shelters for Single Men** | **Hours** | **Additional Information** |
| **Coalition for the Homeless**  (407) 426-1250  Address: 18 N Terry Ave. Orlando, FL 32801  *Orange* | Mon-Fri- Men: 9am-12pm | Provides a safe place to stay and nutritious meals to eat. Guests must report to Parramore gate. Offers showers, laundry, and mail services. |
| **Orlando Rescue Mission**  (407) 423-3596  Address: 410 W. Central Blvd. Orlando, FL 32801  *Orange* | Check in: Every day of the week 2-3pm. | Provides emergency housing. Those staying will receive a meal, a shower, and a safe place to sleep.  -1st come 1st serve.  -Must have a photo ID.  -Cannot be a sexual offender |
| **Salvation Army**  (407) 423-8581 ext. 26480  Address: 624 Lexington Ave. Orlando, FL 32804  *Orange* | Mon-Fri: 4:30pm-8pm Sat-Sun: 4pm-7pm  Check-in: 4:30 pm until shelter is full. | Provides warmth and shelter.  - Fee: First 3 nights free, then  $10 per night |
| **Rescue Outreach Mission**  (407) 321- 8224  Address: 1701 W 13th St. Sanford, FL 32771  *Seminole* | Mon: 9am-12pm Tues/Wed: 9am-12pm & 2pm- 6pm  Thurs: 9am-12pm Fri: 9am-12pm | Provides resources that help prevent homelessness and helps those who are already experiencing homelessness return to self-sufficiency.  -Program is limited to 60-90 days.  - Fee: $12 per day/ $84 a week |
| **Youth Shelters** | **Hours** | **Additional Information** |
| **Grace Landing**  (407) 470-6041  Call for more information and location.  *Osceola* |  | Home for aged out foster care and homeless youth ages 18-23. |
| **Covenant House**  1-800-441-4478 **or**  407-482-0404  *Orange* | 24 Hours | Provides case management, referrals, scattered-site transitional housing (no emergency shelter).  -Ages 18-22 |
| **Orange County Youth Shelter**  (407) 836-7626  Address: 1800 E. Michigan St., Orlando, FL 32806  *Orange* | 24 Hours | Provides temporary shelter for youth.  -Youth ages 10-17 years old experiencing homelessness, have runaway from home, have been locked out of their home or are seeking a cooling off period during a family crisis  -Referral required, call for details. |

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| **Drop-In Centers** | **Hours** | **Additional Information** |
| **Samaritan Resource Center**  (407) 482-0660  Address: 9837 E Colonial Dr. Orlando, FL 32817  *Orange* | Tues-Thurs: 9am- 11:30am | Provides free services to the homeless: showers, laundry, hygiene kits, employment help, help signing up for government benefits, and more. |
| **Pathways Drop-In Center**  (407) 843-5530  Address: 1313 30th St, Orlando, FL 32805  *Orange* | Tues-Sun: 11am-5pm | Provides free services to the homeless: showers, laundry, hygiene kits, employment help, help signing up for government benefits, and more. |
| **The Sharing Center-The Oasis**  (407) 260-9155  Address: 600 N. Hwy 17-92  Longwood, FL, 32750  *Seminole* | Mon-Fri: 9am-12pm  Retail: Mon-Fri  9:30am-5pm | Provides free services to the homeless: showers, laundry, hygiene kits, employment help, help signing up for government benefits, and more.  -Can visit 3x per week. |
| **Coalition for the Homeless**  (407) 426-1250  Address: 18 N Terry Ave Orlando, FL 32801  *Orange* | Mon-Fri- Men: 9am-12pm Women: 1pm-4pm | Provides showers & laundry  -Walk-Ins welcome |
| **Matthew’s Hope**  (407) 905-9500  Address: 611 Business Park Blvd., #101, Winter Garden, FL 34787  *Orange* | Tues and Thurs: 8am-11am | Showers, laundry, haircuts (if someone is there to do them), hygiene products, ID’s  -Serve breakfast, lunch, and dinner |
| **Salvation Army**  (407) 322-2642  Address: 700 W 24th St, Sanford, FL 32771  *Osceola* | Mon-Fri Times Vary | Provides free services to the homeless: showers, food, clothing, medical and dental services, etc. |
| **Housing Resources** | **Hours** | **Additional Information** |
| **Anew Foundation, Inc.**  (407) 740-6262  Address: 1350 N Orange Ave 229 Winter Park, FL 32789  *Orange* | Call for more information and location. | Offers grants and loans to help with expenses such as housing, grants are not required to be repaid but can be contributed in volunteer hours. -Application available online and can be emailed, mailed,  or faxed. |
| **Low-Income Home Energy Assistance Program**  Orange: (407) 836-7429  Seminole: (407) 688-5166 Address: 2100 E Michigan Street Orlando, FL 32806  *Orange/Seminole* | Call for more information and location. | Financial energy cost assistance to low- income households.  -Must be a legal resident of Orange county and have a gross household income of no more than 150% of Federal Poverty Income  -Must call to make an appointment in Seminole County |

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| **HANDS of Central Florida**  (407) 447-5686  Address: 1707 Orlando Central Parkway Suite 350  Orlando, FL 32809  *Orange* | Call for more information and location. | Affordable apartment search, 1-on-1 housing counseling, home buyer education seminars.  -Free for anyone that lives in Orange county, small fee for people from other counties. |
| **Housing Choice Voucher Program (Section 8) via Seminole County Housing Authority**  (407) 365-3621  Address: 662 ACADEMY Place Oviedo, FL 32765  *Seminole* | Must be a resident of Seminole county | Email for more information: [scha001@cfl.rr.com](mailto:scha001@cfl.rr.com) |
| **Financial Assistance and Stabilization Programs** | **Hours** | **Additional Information** |
| **Opportunities for Rental and Utility Assistance (OUR)**  (833) 493-0594  *All Counties* | Available online 24/7 | Florida’s federally-funded emergency rental assistance relief program to support residents and businesses as they continue to recover and rebuild.  **Apply online at ourflorida.com** |
| **Osceola Human Services Emergency Rental Assistance Program**  (407) 742-8414  Address: 330 N Beaumont Ave Kissimmee, FL 34741  *Osceola* | Mon-Fri  8 am – 5 pm | Provides assistance residents who are in danger of becoming homeless due to their inability to pay their monthly rent.  -Assistance is up to two months of rent payable to the landlord  -Must be low income |
| **Orange County Government Crisis Assistance Program**  (407) 836-6500  Address: 2100 E. Michigan St. Orlando, FL 32806  *Orange* | Mon-Fri: 8am-4:30pm | Provides financial assistance with rent or utilities for those that have insufficient resources due to an emergency need. Must be able to show that one time assistance will solve the problem. |
| **Seminole County Housing and Financial Assistance**  (407) 665-2300  Address: 534 West Lake Mary Blvd. Sanford, FL 32773  *Seminole* | Mon-Fri: 8am-5pm Orientation:  Mon & Wed- 8am VA Services- Tuesdays | Provides prevention assistance with rent, mortgage, or utility for a household that may have experienced a financial hardship within the last 6 months. Must have proof of the ability to sustain after assistance. |
| **The Sharing Center Rent/ Mortgage and Utility Assistance**  (407) 260-9155  Address: 600 North Highway 17-92, Suite 130, Longwood, FL  32750  *Seminole* | Call for more information | Fill out and submit application on website: <http://thesharingcenter.org/> familiesincrisis/ |

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| **Heart of Florida United Way Utility Assistance**  (407) 835-0900  Address: 1940 Cannery Way, Orlando, FL 32804, United States  *All Counties* | Call for more information. | Must be an Orlando Utilities Commission or Winter Park Electric Utility customer Applications available on website |
| **Miracle of Love Inc. Housing Assistance**  (407) 843-1760  Address: 741 W Colonial Drive Orlando, FL 32804  Website: miracleofloveinc.org  *All Counties* | Mon-Fri 8:30am-5pm | Assists individuals living with HIV/ AIDS through providing them with rental, utility, mortgage, and deposit assistance. Must meet the required qualifications. |
| **St. Vincent de Paul Orlando**  (407) 889-4706  Address: 770 S. Orange Blossom Trail Apopka, FL 32703  *All Counties* | Call for more information. | Has centers in ALL Central Florida counties [www.svdporlando.org-](http://www.svdporlando.org-/)> Need Help? |
| **Employment and Training** | **Hours** | **Additional Information** |
| **Florida Department of Economic Opportunity**  Reemployment Assistance:  1-800-204-2418 | Call for more information. | Fill out application and explore benefits: <http://floridajobs.org/> Reemployment- Assistance-Service- enter/reemployment-  assistance/ claimants |
| **United Against Poverty: Success Training Employment Program (STEP)**  (407) 650-0774 ext.1721  Address: 150 W Michigan St Orlando, FL, 32806  *Orange* | STEP classes take place virtually daily Monday through Thursday, from 8:45am until  5pm. | A sixteen-week program dedicated to enhancing job-readiness skills.  Enrollment for new sessions take place in Jan, Feb, April, June, Aug, Oct |
| **Central Florida Urban League –**  **Workforce Development**  (407) 841-7654 | Mon-Fri: 8am-5pm | Computer training, employability and life  skills workshops, one-on-one career counseling, job search assistance |

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| Address: 595 W. Church St, Suite 1-B  Orlando, FL 32808 |  |  |
| **Top Talent Staffing**  (407) 896-2150  Address: 3901 E Colonial Drive, Suite E Orlando, FL 32803  E-mail: [info@toptalentusa.com](mailto:info@toptalentusa.com)  *Orange* | Mon-Fri: 7am-5:30am | Places skilled workers for temporary positions in positions such as administrative & clerical, accounting, customer service, host/hospitality, food service, custodial, shipping/receiving, and warehouse |
| **CareerSource of Central Florida**  (407) 531-1231 or  1-800-757-4598  *Orange/Seminole* |  | Call and ask for a location near you. |
| **Christian HELP Employment and Resource Center**  (407) 834-4022  Address: 450 Seminola Blvd. Casselberry, FL 32707 [www.christianhelp.org](http://www.christianhelp.org/)  *Seminole* | New Client Walk- ins: Call to schedule an appointment.  Repeat Clients by appointment only: Tues- Thurs | Employment and resource center. Services include employment assistance, material needs, spiritual support, job fair and job board. Free for clients: Resume Assistance; Networking Skills and Interviewing Assistance; Employment readiness training Connections to job opportunities & resources; Food for families |
| **Goodwill: Connection Centers**  (407) 745-5550  *All Counties* | Call for more information |  |
| **AARP Work search**  (407) 852-1608  *All Counties* |  | Skills assessment and training, senior services (55+) which includes paid job training at minimum wage  Must register with AARP |
| **Labor Finders**  *Osceola*- (407)302-19 39  *Orange*- (407) 843-5050  *Seminole*- (407) 302-1939  *All Counties* | Mon-Fri: 6 am-6 pm | Temporary Work  Website: https:// [www.laborfinders.com/](http://www.laborfinders.com/) |
| **HireQuest Direct**  *Osceola*- (407) 530-5754  *Orange*- (407) 826-1615  *Seminole*- (321) 363-0033  Call for address. | Mon-Fri: 5:30 am- 5:30pm Saturday: 5:30 am-9:30 am | Temporary Work  Website: https:[//www.hirequest.com/](http://www.hirequest.com/) |
| **Employment Opportunities**  **(for individuals with a criminal record)** | **Link** | **Additional Information** |
| **Upwork** | https:// [www.upwork.com/](http://www.upwork.com/) | This marketplace is 100% free to join and has listings of thousands of jobs that you  can do from the comfort of your own home. |
| **JobsForFelonsHub** | https://  www.jobsforfelonsh ub.com/jobs-for- felons/ | This website has a comprehensive list of  companies all over the nation that hire individuals who have a felony charge. The |

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|  |  | site also offers multiple other resources  that may be beneficial. |
| **Florida Employment Directory** | https:// orderofmaltaameri can.org/files/ pages/2323- Florida- Employment- Directory.pdf | For the benefit of ex-felons and individuals experiencing homelessness. Provided by Order of Malta, American Association. |
| **Support** | **Hours** | **Additional Information** |
| **Compassion Corner**  (407) 843-4054  Address: 808 W. Central Blvd. Orlando, FL 32805  *Orange* | Mondays: 9am-12pm | Assistance with applying for Food Stamps on Mondays from 9am to 12pm.  Located in Daily Bread dining hall. |
| **United Against Poverty**  (407) 650-0774  Address: 150 W. Michigan St. Orlando, FL 32806  *Orange* | Mon-Sat: 9 am-6 pm Sunday: 11 am- 6 pm | The Member Share Grocery Program provides fresh produce, frozen foods, shelf- stable items and household items for 30- 40% of value. Phone and computer services. Clinic and GED programs. Computer lab/phones available to use, STEP program,  and emergency food assistance. |
| **The Salvation Army of Orlando**  (407) 243-8581  Address: 416 West Colonial Drive, Orlando, FL, 32804  *Orange* | Mon-Fri: 9am-4:30pm | Provides emergency devices and financial assistance. |
| **HOPE Helps**  (407) 366-3422  Address: 812 Eyrie Dr. Oviedo, FL 32765  *Seminole* | Mon-Thurs: 9am-4pm  Fri & Sat: 9am-12pm | Help with budgeting, signing up for government benefits, and financial assistance (when available). |
| **His Healing Hand**  (407) 219-7625  Address:  Goodwill Job Connection  3200 W. Colonial Dr. in Orlando 32808 | Provide services the 2nd and 4th Mondays from 9 am-12:30 pm | Reentry, renewal and recovery help for those behind bars, returning from a time away, those on probation or parole, or who have a criminal past.  -Job Training and job search  -Housing, obtaining food stamps resume preparation, Interview skills  -Addiction recovery  -Understanding technology, computer skills |
| **Community Hope Center**  (321) 677-0245  Address: 2198 Four Winds Boulevard  Kissimmee, FL 32746 Email: [moreinfo@hope192.com](mailto:moreinfo@hope192.com) | Mon:-Fri: 9am-5pm | Provides services such as identification services, job search, food pantry, life skills, hygiene items, and homeless barriers assessments. Long-term case plan and |

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| *Osceola* |  | advocacy with individuals and families that  may be struggling financially |
| **Legal Aid Society**  (407) 841-8310  Address: 100 E. Robinson St. Orlando, FL 32801  *Orange* | Mon:-Fri: 8:30am-5pm | Pro bono services. Only 2 cases per year and pay $350 |
| **Community Legal Services Helpline:**  1-800-405-1417  Website: https:// [www.clsmf.org/](http://www.clsmf.org/)  *All Counties* | Mon & Thurs: 8:30am-4:40pm  Tuesday & Wednesday: 8:30am-6:30pm  Friday: 8:30am-3:30pm | Legal advice and brief cases over hotline  \* Does not assist with criminal or traffic cases |
| **IDignity**  (407) 792-1374  425 N Magnolia Ave, Orlando, FL 32801  Website: https://idignity.org/ Email: [info@idignity.org](https://idignity.org/)  *Orange*[**. See website**](https://idignity.org/) **for locations in Osceola and Seminole counties.** | Tuesdays & Thursdays 8:30 a.m. - 2 p.m. by appointment. Walk-ins please arrive before 9:30 a.m. | IDignity assists U.S. citizens and legal residents in obtaining Florida ID cards and licenses, U.S. birth certificates, Social Security cards and other documents needed to obtain an ID/license. |
| **Health/Mental Health Services** | **Hours** | **Additional Information** |
| **STD Testing Near Me**  https:/[/www.testing.com/std](http://www.testing.com/std-)- testing/orlando-fl/ | 24/7 Online Directory | STD Testing in Orlando, FL |
| **Health Care Center for the Homeless**  (407) 428-5751  Address: 232 North Orange Blossom Trail Orlando, Florida 32805  *Orange* | Mon-Fri: 8am-5pm | Provides medical care, oral health services, behavioral health and substance abuse counseling, an on- site pharmacy, vision services, and residential TB shelter.  Website: https://hcch.org/ |
| **Shepherd’s Hope**  (407) 876-6699  Address: 455 9th Street. Winter Garden, FL 34787  *Orange* | Call for more information. | Provides free and compassionate healthcare to the men, women and children in Central Florida who visit our five health centers to receive hope and healing.  Website: http:// [www.shepherdshope.org/](http://www.shepherdshope.org/) |
| **Aspire Health Partners**  (407) 875-3700 ext. 6186  Address: 1800 Mercy Drive Orlando, FL 32808  Email: [info@aspirehp.org](mailto:info@aspirehp.org) Website: https:// aspirehealthpartners.com/  *Orange* | Mon: 8am-7pm Tues & Wed :8am-5pm  Thurs: 8am-7pm Fri: 8am-5pm | Access Center that provides intake screening services for mental health issues, substance use disorders, and other addictions.  -Drug court and mental health court services.  -Provides education and justice programs. |
| **Positive Behavioral Solutions**  (321) 972-4265.  Address: 901 Douglas Ave Ste 100B Altamonte Springs, FL 32714 | Mon-Thurs: 8am-6pm Fri: 8am-3pm | Offers counseling in Orlando to all ages for individual counseling, relationship counseling, couples counseling, and |

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| Email: [referrals@pbsfl.org](mailto:referrals@pbsfl.org)  *Orange* |  | marriage and family counseling.Website:  https:// aspirehealthpartners.com/ |
| **Center for Multicultural Wellness and Prevention**  (407) 648-9440  Address: 641 N. Rio Grande Ave Orlando, FL 32805  *Orange* | Mon-Thurs: 8:30am-7pm Fri: 8:30am-5pm | Organization that offers non-clinical, culturally and linguistically sensitive outreach services that promote optimal emotional, mental and physical health to the diverse populations in Central Florida.  Website: <http://cmwp.org/> |
| **National Alliance on Mental Illness**  Helpline: (800) 273-8255  (850) 671-4445 (not a crisis line) Emails: [info@namiflorida.org|](mailto:info@namiflorida.org) [president@namiflorida.org](mailto:president@namiflorida.org)  *Leon* | Mon-Fri: 8:30am-5pm | We are a grassroots community network of support for anyone affected by mental health conditions  – individuals and their family, friends and caregivers.  Different support groups.  Website: https:// namiflorida.org/ |
| **Impower**  (407) 215-0095  Appointments/Referrals: (321)639-1224  Address: 111 W. Magnolia Avenue Longwood, FL 32750  Email: [info@impowerfl.org|](mailto:info@impowerfl.org) [referrals@impowerfl.org](mailto:referrals@impowerfl.org)  *Seminole* | Call or email for more information. | Adoption, Foster Care, Case Management Services, Outpatient Services, Counseling Services, Psychiatric Clinics & Medicine Management, Tele-Health & Tele- psychiatry, Wraparound Services, Foster Care & Adoption Services, Youth Support, Independent Living Services, The Village – Transitional Housing Program, Targeted Case Management  Website: https:// [www.impowerfl.org/](http://www.impowerfl.org/) |
| **House of Freedom**  (888) 796-8040  Address: 2311 North Orange Blossom Trail Kissimmee, FL 34744  Email: [info@hofrehab.com](mailto:info@hofrehab.com)  *Osceola* | Call or email for more information. | Residential and outpatient treatment facility.  Website: https:// houseoffreedom.com/ |
| **Primary Care Access Network**  (407) 836-PCAN (7226)  *Orange* |  | Dedicated to improving access to healthcare in Orange County.  https:/[/www.pcanorange](http://www.pcanorangecounty.com/)c[ounty.com/](http://www.pcanorangecounty.com/) |
| **Outlook Clinic:** Mental Health Association of Central Florida, 901 W Church St, Orlando, FL 32805. Call for appointment:  (407) 898-0110  *Orange* | Mon-Fri: 9am-5pm | Outlook Clinic offers outpatient counseling to uninsured adults 18 years and older. Specific admission criteria required. If you don't qualify, you will be referred to another counseling service that can meet your needs. |
| **Additional Victim Services** | **Hours** | **Additional Information** |
| **The Victim Service Center of Central Florida, Inc. (VSC)**  Main Office: (407) 254-9415  24/7 Helpline: (407)-500-HEAL (4325) | Call for more information. | To provide individualized services and resources to victims of sexual assault, violent crime and traumatic circumstances, through crisis response, advocacy, therapy  and community awareness. |

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| Address: 2111 East Michigan Street, Suite 210, Orlando, Florida 32806  *Orange* |  | https://[www.victimservicecenter.org/](http://www.victimservicecenter.org/) |
| **Abuse Hotline**  1-800-962-2873  Website: https://[www.myflfamilies.com/service-](http://www.myflfamilies.com/service-) programs/abuse-hotline/ | Accepts calls 24 hours a day, 7 days a week. | The Florida Abuse Hotline accepts reports of known or suspected child abuse, neglect, or abandonment and reports of known or suspected abuse, neglect, or exploitation of a vulnerable adult. |
| **LGBTQ+ Resources** | **Hours** | **Additional Information** |
| **Transgender Suicide Hotline**  877-565-8860 | 24/7 Access | Free and confidential support to people  with suicidal crisis or emotional distress |
| **Zebra Coalition**  (Shelter for 13-24 y/o)  (407) 228-1446  Address: 911 N Mills Ave Orlando, FL 32803  *Orange* | Mon-Fri: 10am-6pm | Provides services and short-term living to lesbian, gay, bisexual, transgender and all youth (LGBTQ+) ages 13– 24. |
| **Bliss Cares**  407-203-5984  Address: 2901 Curry Ford Rd #106  Orlando, Florida 32806 [info@blisscares.org](mailto:info@blisscares.org) *Orange* |  | We aim to break the barrier of shame by offering, together with Bliss Healthcare  Services, services to provide doctors’ visits, testing, access to medication, laboratory, mental health, transgender medicine, and community linkage & referrals, as well as  educational and awareness activities. |
| **The Center Orlando [Orange & Osceola]**  (407) 228-8272  Address: 946 N Mills Ave Orlando, FL 32803 **or** 21 W. Monument Avenue,  Kissimmee FL 34471  *Orange/Osceola* | **Orange Hours:**  Mon-Sat: 9am- 9pm Sun: 9am-5pm **Osceola Hours:**  Mon-Fri: 10am- 6pm  Wed: 10am-9pm | Serves as a sanctuary/Safe Space for all LGBTQ people in Central Florida.  -Free HIV and STI Testing |
| **Senior Citizen Resources** | **Hours** | **Additional Information** |
| **Senior Resource Alliance Elder**  Helpline: (800) 963-5337  Business Calls: (407) 514-1800  Address: 3319 Maguire Blvd, Orlando, FL 32803  *All Counties* | Mon-Fri: 8am-5pm | Website: http:// [www.seniorresourcealliance.org/](http://www.seniorresourcealliance.org/) |
| **Osceola Council on Aging**  (407) 846-8532  Address:700 Generation Point, Kissimmee, FL 34744  *Osceola* | Mon-Fri: 8am-5pm | Website: https:// osceolagenerations.org/ Email: [info@osceola-coa.com](mailto:info@osceola-coa.com) |
| **Seniors First**  (407) 292-0177  Email: [info@seniorsfirstinc.org](mailto:info@seniorsfirstinc.org) | Mon-Fri: 8am-4:30pm | Meals on Wheels Neighborhood Lunch with Transportation  In-Home Care Program |

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| Address: 5395 LB McLeod Rd, Orlando, FL, 32811  *Orange* |  | Stepping Stone Medical Equipment Bank Website: <http://seniorsfirstinc.org/> |
| **SDA Elderly Care Referral Service**  (407) 757-0119  Address: 4300 Clarcona Ocoee Road, Orlando, Florida 32810  Website: https:// sdaelderlycare.com  *Orange* | Mon-Fri:  9 AM – 12 PM  (Noon) | -55+ Senior Housing Listings  -Subsidized Housing Listings  -Rooms for Rent  -Medicaid Waiver Referral  -Low-cost ALF Referrals  -Rental Assistance Referrals  -Community Resource Referrals  -Community Care Homes |
| **Veteran Resources** | **Hours** | **Additional Information** |
| **Orlando Veteran Service Center and Vocational Rehabilitation and Employment Office**  (407) 835-5600  Address: 1000 Legion Place Suite 1500  Orlando, FL, 32801  *Orange* | Mon-Fri: 8am-4pm | Assisting the Veteran in achieving his/her optimal level of functioning and a return to independent living in the community beyond.  Website: https:// [www.benefits.va.gov/](http://www.benefits.va.gov/) vocrehab/index.asp |
| **Citizen Resource and Outreach Office/Veteran Service Office**  (407) 836-8990  Address: 2100 E. Michigan St. Orlando, FL, 32806  *Orange* | Mon-Tues & Thurs- Fri: 8am-4pm  Wed: 8am-2:30pm | Medical Care, Compensation, Vocational training, Financial assistance, obtaining records, assistance with claims & benefits, home energy assistance  Website: https:// [www.orangecountyfl.net/](http://www.orangecountyfl.net/) FamiliesHealthSocialSvcs/  VeteransServices.aspx#.XpYFlv 1KhEw |
| **United Veterans of Florida, Inc.**  (321)-529-4474  *All Counties* | Call for more information. | Helps provide rental assistance, counseling referrals, warm clothing for winter, phone and electrical assistance, food baskets and care baskets for our most disadvantaged Veterans. We also provide employment for Veterans.  Website: http://  [www.unitedveteransflorida.org](http://www.unitedveteransflorida.org/) |
| **PROJECT: VetRelief**  (407) 295-2631 **or**  (800) 393-3378  Address: 1912A Lee Road Orlando, FL 32810  *All Counties* | Mon-Fri: 8am-4pm | Provides assistance to active duty, our veterans, and their families in the form of funds (Emergency Assistance), experience (Benefits Support), and encouragement (Community Engagement).  Website: https:// [www.projectvetrelief.org/](http://www.projectvetrelief.org/) |
| **Family Resources** | **Hours** | **Additional Information** |
| **Boys Town Central Florida**  (407) 588-2170  Address: 975 Oklahoma Street Oviedo, FL 32765  *Orange/Seminole* | Call for more information and location. | -Intervention and assessment  Boys Town Family homes (ages 10-18 any gender)  -In-Home Family Services  -Community Support Services |

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| **Early Head Start (EHS) and Head Start (HS)**  *Orange County:*  EHS (Under 3): (407) 532-4295  HS (ages 3-5): (407) 836-6590  *Osceola County:*  EHS and HS: (321) 219-6201  *Seminole County:*  EHS and HS: (407) 332-5090 (Longwood)  (407) 915-6510 (Sanford) | Call for more information and location. | The overall goal of Head Start is to bring about a greater degree of social competence in children of low-income families. The child’s entire family, as well as the community, is involved to create a quality program to assist the child with school readiness.  Visit [https://4cflorida.org/parents/early-](https://4cflorida.org/parents/early-head-start-and-head-start-ehs-hs/) [head-start-and-head-start-ehs-hs/](https://4cflorida.org/parents/early-head-start-and-head-start-ehs-hs/) |
| **Catholic Charities Family Stability Services**  (407) 839-4357  Address: 1771 N. Semoran Blvd Orlando, FL 32807  *Orange* | Call to make an appointment – **Food Pantry:**  (407) 658-1818  Mon-Fri (not Tues): 9am- 11am and 1pm-3pm.  **Immigration Services:**  (407) 658-0110  (continues) **Comprehensive Refugee Service:**  (407) 277-1938 | Serves people who experience a crisis and are seeking financial assistance to remain in their homes, provide important resources to people in need who are facing the threat of eviction or other crisis and provide services that are convenient for people in need to access. |
| **Christian Service Center**  (407) 425-2523  Address: 808 W. Central Blvd. Orlando, FL 32805  *Orange* | Mon– Fri: 9am-4pm | Provides family and emergency services to families who are faced with an unexpected financial crisis and are in need of immediate emergency assistance and relief to families who are faced with an unexpected financial  crisis. |
| **JFS Orlando: Services Family Stabilization Services**  (407) 644-7593  Seminole County: Ext. 250 Orange county: Ext. 236  Address: 2100 Lee Road, Suite A, Winter Park, FL 32789  *All Counties* | Call to speak with a caseworker today to see if you are eligible. | Provides services to stabilize individuals and families in crisis, and enhances the quality of life across generations to all members of the Central Florida community.  -At least one adult applicant in the household must be employed or unemployed for less than one year  -If unemployed, the applicant needs to be  employable and actively seeking employment |
| **Community Coordinated Care for Children (4C)**  (407) 522-2252 **or** (321) 219-6300  Address: 3500 W. Colonial Drive, Orlando, FL 32808 **or** 2220 E. Irlo Bronson Memorial Highway Unit #7, Kissimmee, FL 34744  *Orange/Osceola* | Call for location hours. Monday-Friday: 8am- 5pm | Provides a variety of high-quality services to improve the lives of children and families in Central Florida.  School Readiness  -VPK  Head Start/Early Head Start Child Care Food Program  Child Care Resource & Referral |

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| **JMJ Pregnancy Center**  (407) 201-5085  Address: 944 E. Osceola Parkway Kissimmee, FL 34744 **or**  1401 W Colonial  Orlando, FL, 32804  *Orange/Osceola* | Monday 10 am-2pm  Tuesday 10am-4pm  Wed-Fri 10 am- 2 pm | Programs provide maternity clothing, baby clothes, supplies, and furniture, car seats, formula and baby food.  \*photo ID  \*proof of birth of child (child must of have fathers and mothers name) (continue)  \*serves pregnant women and women with a child age 1 year or younger |
| **A Center for Women**  (407) 628-5433  Address:315 Wymore Rd Winter Park, FL  *Orange* | Mon-Fri: 9:30am-4pm | -Free pregnancy testing  -Complimentary viability ultrasounds upon qualification  -Free confirmations of pregnancy suitable for insurance and Medicaid  -Free prenatal “mommy resource bag”, plus  general life assistance |
| **First Life Center for Pregnancy**  (407) 514-4517  Address: 3125 Bruton Blvd. Suite B Orlando, FL 32805  *Orange* | Call for more information or to set an appointment. | Free Services:  -Pregnancy Test -Baby Store  -Ultra Sounds - Post Abortion Support  - Pregnancy Counseling  -Educational Classes |
| **Choices Women’s Clinic**  (407)-244-5527  Address: 1851 W. Colonial Dr. Orlando, FL 32804  *Orange* | Mon-Thurs: 9am-5 Fri: 9am-1pm | Free pregnancy tests, ultrasound for qualified patients, STI testing for pregnant patients and community referrals. |
| **Mustard Seed**  (407) 875-2040  Address: 12 Mustard Seed Lane Orlando, FL 32810  *Orange* | Mon-Fri: 9am-4pm | Provides household goods, clothing, and toys, to those that are in need. |
| **All Family Resource Center**  (321) 206-6560  Address: 120 Broadway Ave. Suite 204  Kissimmee FL, 34744 Email: [admin@afrc.com](mailto:admin@afrc.com) [support@afrc.com](mailto:support@afrc.com)  *Osceola* | Mon-Fri: 9am-5pm Sat: 8am-3pm | Provides mental health services, legal aid and more.  Website: https:// allfamilyresourcecenter.com/ |
| **Orange County Family Counseling**  (407) 254-9370  Address: 1728 E. Michigan Street Orlando, FL 32806  *Orange* | Call for more information. | Offers 3 months of free counseling in Orlando to children, adolescents, teenagers (ages 6-17) that are having difficulties. The children must be residents of Orange County in order to qualify for free  counseling. |

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| **Neighborhood Center for Families**  (407) 836-7610  Address: 2100 East Michigan St Orlando, FL 32806  *Orange* | Call for more information. | Offers counseling in Orlando in multiple locations. They see children and adults and provide individual counseling, relationship counseling, couples therapy, and marriage and family counseling. |
| **Meals** | **Hours** | **Additional Information** |
| **Daily Bread**  (407) 425-2523  Address: 808 W. Central Blvd., Orlando, FL 32805  *Orange* | Mon-Fri: 12pm-1pm Sat: 11am-12pm | Located behind Christian Service Center on Central Blvd.  Website: <http://rightservicefl.org/node/15442> |
| **Coalition for the Homeless**  (407) 426-1250  Address: 18 N Terry Ave Orlando, FL 32801  *Orange* | Dinner served daily at 7pm | Website: https://[www.centralfloridahomeless.or](http://www.centralfloridahomeless.or/) g/ |
| **St. George Orthodox**  (321) 663-4003  Address: 24 N Rosalind Ave Orlando, FL 32801  Email: [jhamatie@aol.com](mailto:jhamatie@aol.com)  *Orange* | Dinner served on Fridays at 5pm | Provides dinner.  Website: http:// stgeorgeorlando.org/ |
| **West Orange Daily Bread**  (407) 656-6678  Address: 300 West Franklin Street Ocoee, FL 34761  *Orange* | Meals served Mon-Sat: 11am-12:30pm | Website: http:// rightservicefl.org/node/15442 |
| **Loaves and Fishes**  (407) 886-6005  Address: 206 E. 8th St. Apopka, FL  *Orange* | Mon-Thurs: 11:30am- 2pm | -New clients must call to make an appointment. See website for requirements.  Website: https:// [www.loavesandfishesapopka.co](http://www.loavesandfishesapopka.co/) m/pdf/NFA.pdf |
| **Rescue Outreach Mission**  (407) 321-8224  Address: 1701 W 13th St., Sanford, FL 32771  Email: [info@RescueOutreachCFL.org](mailto:info@RescueOutreachCFL.org)  *Seminole* | Mon-Fri: 9am-5pm | Website: https:// [www.rescueoutreachcfl.org/](http://www.rescueoutreachcfl.org/) |

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| **Second Harvest: Bring Hope Home Food Delivery**  (407) 514-1096  *All Counties* | Call or visit website for more information. Must complete  application. | Application available on website.  Website: https:// [www.feedhopenow.org/site/](http://www.feedhopenow.org/site/) SPageServer/? pagename=how\_help\_home |
| **Straight Streets**  Address: 808 W. Central Blvd., Orlando,  FL 32805 *Orange* | Sun-Thurs at 5:30pm | -Food/Lunch bags  -Battery Charging Stations  -Hygiene kits |
| **Central Care Mission - Good News Breakfast**  (407) 299-6146  Address: 106 E. Church St., Orlando, FL  *Orange* | Breakfast Hours: SUNDAY MORNINGS  Doors open at 6:30am, breakfast served by 7:30am | Every Sunday morning, at First Presbyterian Church, volunteers gather to serve coffee, oatmeal, eggs, pancakes, sliced potatoes, sausages, and toast. |
| **St. Vincent De Paul Society of Orlando**  (321) 319-0063  *Orange* | Sun: Fresh dinner served from 3pm-5pm.  Please review Additional Information. | If experiencing homelessness, you may visit the office any time Sunday – Friday for a bag of food.  If housed, you must have an appointment. If the household includes children, must bring documentation of each child (school id, birth certificate, school paper). |
| **St. Peter’s Episcopal Church – Grace ‘n Grits Homeless Ministry**  Address: 700 Rinehart Road, Lake Mary,  FL 32746  (407) 444-5673  *Seminole* | **Dinner**: Wed 5:30pm- 6:30pm at the Sanford Civic Center  **Breakfast**: Sat 8am-9am at 1st Presbyterian Church at 4th and Park in Sanford. | Services include: Summer Hospitality Drive, Takeout Tuesday Sandwiches to Go, Wednesday Night Dinners, Saturday Morning Breakfast, Wednesday Washday, Bike Ministry  Please call or visit website for more information. <http://stpeterslakemary.org/> |
| **Osceola Christian Ministry Center**  (407) 944-9968  *Osceola* | Food pantry service hours: Mon/Wed/Fri 9am-11am and 12:30- 2:30pm | Provide meals, clothing, showers, groceries, medical, and dental care free of charge.  Osceola Christian Ministry Center is a food pantry. Serves Osceola County Documentation Required: Photo ID for adults.  \*Call to confirm operation and hours |
| **Salvation Army – Osceola Service Center**  (407) 944-9968  Address: 700 Union Street, Kissimmee, FL 34741  *Osceola* | Hot Meals: Mon-Fri 11am-12pm | For additional information, please call the center or visit <https://salvationarmyflorida.org/osceola/> |

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| **Food Not Bombs – Orlando**  **Mailing Address:** 388 Douglas Edward Drive, Orlando, FL  **Sharing Address:** Orlando City Hall: 400 Orange Ave., Orlando, FL  *Orange* | Sharing Hours: Mon- 10am-11am Wed – 5:30pm | Most relevant updates are posted on their Facebook page: [www.facebook.com/orlandofoodnotbombs](http://www.facebook.com/orlandofoodnotbombs) Program Information, mission, and volunteer info can be found here:  <http://foodnotbombs.net/new_site/> |
| **Food Pantries** | **Hours** | **Additional Information** |
| **United Against Poverty**  (407) 650-0774  Address: 150 W Michigan St, Orlando, FL 32806  *Orange* | Mon-Fri | Website: https://uporlando.org/services/life- enrichment-programs/emergency-food- assistance/ |
| **Human Crisis Center**  (407) 521-7750  Address: 5514 Edgewater Dr. Orlando, FL 32810  *Orange* | Mon-Sat: 9am-6pm | Website: https://human-crisis- center- orlando.business.site/ |
| **One Heart for Women and Children**  (321) 299-4594  Address: 2040 N Rio Grande Ave Orlando FL 32804  *Orange* | Food pantry: Mon, Tues, Thurs, Fri | Visit link or call for more information. [www.oneheartforwomenandchildren.org](http://www.oneheartforwomenandchildren.org/) |
| **Christian Service Center**  (407) 425-2523  Address: 808 W. Central Blvd. Orlando, FL 32805  *Orange* | Mon-Fri: 9am-4pm | Website: https:// [www.christianservicecenter.org](http://www.christianservicecenter.org/) |
| **First Baptist Church of Pine Castle**  (407) 855-4741  Address: 1001 Hoffner Avenue Orlando, FL 32809  Email: [fbcpc@bellsouth.net](mailto:fbcpc@bellsouth.net)  *Orange* | Call for more information. | Website: https:// fbcpinecastle.com |
| **Mission Market**  (407) 658-1818  Address: 1771 N Semoran Blvd Orlando, FL, 32807  Email: [cathchar@cflcc.org](mailto:cathchar@cflcc.org)  *Orange* | Mon; Wed-Fri: 9am- 4:30pm | A choice food pantry set up like a farmer’s market where families “shop” for fresh fruits, vegetables and more  Website: <https://cflcc.org/> |
| **The Sharing Center**  (407) 260-9155  Address: 600 N HWY 17-92  #152  Longwood, FL  Email: | Mon-Sat 9:30am-5pm | Food is available 5 times per year at least 30 days apart. Clothing is available once every 4 months.  Must be a Seminole County resident  Driver’s license or picture I.D. for all adult  household members |

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| [inquiry@thesharingcenter.org](mailto:inquiry@thesharingcenter.org)  *Seminole* |  | Original birth certificates for all children under 18  Proof of residence and income Website: http:// thesharingcenter.org |
| **Harvest Time International**  (407) 878-5531  Address: 225 Harvest Time Dr, Sanford, FL 32771  Email: [info@harvesttime.org](mailto:info@harvesttime.org)  *Seminole* | Tues- Sat: 9am-5pm | To qualify, members must fill out an application and have an income level at or below 200% of the Federal Poverty Guideline.  Website: https:// [www.harvesttime.org/](http://www.harvesttime.org/) |
| **HOPE Helps**  (407) 366-3422  Address: 812 Eyrie Drive, Oviedo, FL 32765  Email: [resources@hopehelps.org](mailto:resources@hopehelps.org)  *Seminole* | Mon-Thurs: 9am-4pm Fri-Sat:  9am-12pm (Noon) | Food Pantry Hours:  Tuesday and Thursday: 9:00am-2:00pm Wednesday: 9:00am-12:00pm  Website: https:// [www.hopehelps.org/](http://www.hopehelps.org/) |
| **Christian HELP**  (407) 834-4022  Address: 450 Seminole Blvd. Casselberry, FL, 32707 *Seminole* | Mon-Fri 9:30 AM –5 PM | Must bring valid ID w/ proof of address. Website: https:// [www.christianhelp.org/](http://www.christianhelp.org/) |
| **Second Harvest Food Bank of Central Florida**  (407) 295-1066  *All Counties* | Call or visit website for more information. | Locations and hours vary.  Website: https:/[/www.feedhopenow.o](http://www.feedhopenow.org/)r[g/](http://www.feedhopenow.org/) |
| **JFS Orlando Pearlman Emergency Food Pantry**  (407) 644-7593  Address: 2100 Lee Road, Winter Park, FL 32789  *Orange* | Mon-Thurs 8am – 5pm CLOSED FRIDAY | Website:  https:// [www.jfsorlando.org/pearlman-](http://www.jfsorlando.org/pearlman-) emergency-food-pantry |
| **Calvary Kissimmee**  (407) 847-5673  Address: 711 N Thacker Ave, Kissimmee, FL 34741  *Osceola* | Arrive at 7pm to obtain a ticket for food distribution. Food is given out at 8:30pm. | Must have an ID. calvarykissimmee.org |
| **Matthew’s Hope**  (407) 905-9500  Address: 611 Business Park Blvd., #101, Winter Garden, FL 34787  *Orange* | Tues and Thurs: 8am-11am | Showers, laundry, haircuts (if someone is there to do them), hygiene products, ID’s  -Serve breakfast, lunch, and dinner |
| **Osceola Christian Ministry Center**  (407) 944-9968 | Food pantry service  hours: Mon/Wed/Fri | Provide meals, clothing, showers, groceries,  medical, and dental care free of charge. |

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| *Osceola* | 9am-11am and 12:30- 2:30pm | Osceola Christian Ministry Center is a food pantry. Serves Osceola County Documentation Required: Photo ID for  adults. |
| **Legal/Expungement Services** | **Hours** | **Additional Information** |
| **Community Legal Services of Mid-FL**  HELPline: 1-800-405-1417  Office locations and contact information can be viewed here: https:/[/www.clsmf.org/contact](http://www.clsmf.org/contact-)- information/ | Helpline Hours:  Mon and Thurs: 8:30am – 4:30pm  Tues and Wed: 8:30am – 6:30pm  Friday: 8:30 am – 3:30 pm | CLSMF provides **free legal aid to eligible clients.** Eligibility requirements are based on where you live and whether you meet certain guidelines. When you call the Helpline, we will ask you questions to determine whether you are eligible to receive our services.  Please visit [www.clsmf.org](http://www.clsmf.org/) for more  information. |
| **Eric J. Dirga, P.A.**  (407) 841-5555  Address: 733 W. Colonial Drive Orlando, FL 32804 | Mon-Thurs: 9am - 5pm Fri: 9am - 12pm Website 24/7 Sat/Sun Closed | Florida record expungements and sealings. Over 24 years’ experience. Helping people receive a fresh start in life by removing the past by the proven legal means available to people with criminal histories in Florida.  \*Payment plans available. Visit https://ejdirga.com/ for more information. |
| **NeJame Law**  (407) 500-0000  Address: 189 South Orange Avenue, Suite 1800, Orlando, Florida 32801 | 8:30 AM to 4:30 PM.  Open 7 days a week.  Phone services available 24/7. | If you have any questions regarding possibly sealing or expunging a prior criminal arrest do not wait any longer and call us at (407) 500-0000.  You may also e-mail us at [Defense@NeJameLaw.com](mailto:Defense@NeJameLaw.com)  Visit https:// [www.nejamelaw.com/seal-](http://www.nejamelaw.com/seal-)  expunge.html for more information. |
| **The Umansky Law Firm**  (407) 228-3838  Address: 1945 E Michigan St Orlando, FL 32806 | Available 24/7.  Video consultations available.  Visit https:// [www.thelawman.net/](http://www.thelawman.net/) Contact/ to fill out the contact form. | Contact our lawyers and staff at The Umansky Law Firm by calling 407-890-0336 or filling out our online contact form [(https://ww](http://www.thelawman.net/)w[.thelawman.net/](http://www.thelawman.net/) Contact/) to discuss your case and set an appointment for a free review.  If you qualify for expungement, we can assist you in sealing or expunging your criminal record, and you may not even have  to make a court appearance. |
| **RecordGone: Higbee & Associates**  (833) 875-7678  Website: <https://www.recordgone.com/> | Book a phone consultation today. | RecordGone.com, part of The Law Firm of Higbee & Associates, is the nation’s largest criminal record clearing law firm. |

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| **Erase the Case: The Expungement Law Firm**  1-866-372-7335  https:/[/www.erasethecase.com](http://www.erasethecase.com/) | All services are handled remotely through phone and email. | Our record expungement lawyers will help you navigate through the challenging legal and bureaucratic hurdles imposed by  Florida’s expungement laws, enabling you to leave your record in the past. |
| **Credit Repair/Improvement Services** | **Hours** | **Additional Information** |
| **Great American Credit Repair Company**  (407) 259-4491  Address: 37 N. Orange Ave. Orlando, FL 32801 | Mon-Sun: 8am-8pm | Great American Credit Repair Company offers credit education and restoration services. Get back on your financial feet  with Great American Credit Repair. |
| **Orlando Florida Credit Repair**  (407) 610-6832  Address: 8815 Conroy Windemere Rd #612 Orlando, FL 32835  E-mail: sales@orlandofloridacreditrepair  .com | Mon-Fri: 10am-7pm Sat-Sun: CLOSED  \*24/7 PHONE\* | Credit repair service located in Central Florida. Schedule your one-hour appointment for a fresh start and to have the credit score and financial stability you deserve.  Contact page: http:// orlandofloridacreditrepair.com/  contact.html |
| **Loyalty Credit**  (321) 290-9001  [info@lfgcorp.com](mailto:info@lfgcorp.com)  Address: 4700 Millenia Blvd, Suite 175,  Orlando, FL 32839 | Call for appointment. | Our Credit Repair service consists of working the negative accounts presented in the credit reports. Such as: arrears, losses, student loans, bankruptcies, etc.  \*Hablas Español\* |
| **CureaDebt**  https[://ww](http://www.curadebt.com/)w[.curadebt.co](http://www.curadebt.com/)m/ debtform/ | Visit website for service and additional information. | A top-rated debt relief company specializing in helping people gain peace of mind with their debts. FREE Consultation. No Upfront Fees. No Obligation |
| **Mail services** | **Hours** | **Additional Information** |

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| **United States Postal Services (USPS)**  1-800-275-8777  Address: Visit your local branch for more information.  Visit https://tools.usps.com/ find- location.htm to find the closest location to you. | Contact your local branch for hours of operation. | A homeless person may submit an application for PO Box™ service to a local Post Office™. The Postmaster may approve the application under any one of the following conditions:  -The applicant is known to the window clerk or Postmaster.  -An unknown applicant submits proper ID.  -The applicant provides a verifiable point of contact (e.g., place of employment, shelter, charitable institution, or social services office).  -Applicants who cannot meet these conditions may be eligible to receive indefinite General Delivery service, if approved by the local Postmaster.  -Customers should contact their local Post Office for more information. |
| **Coalition for the Homeless**  (407)-872-5790  Address: 18 N. Terry Ave., Orlando, FL 32801  *Orange* | Mon-Fri: 8am-3pm Closed Saturday and Sunday | \*\*Must be staying in this shelter in order to receive mail at this location. \*\* |
| **Salt Outreach Inc.**  1-866-237-2589  Address: 100 E. Pine St., Suite 110, Orlando, FL 32801  \*Services offered at the Christian Service Center\*  Address: 808 W. Central Blvd, Orlando, FL, 32805  *Orange* | Salt Outreach offers services through the Christian Service Center four days a week.  Sun: 9 am – 4 pm  Tues: 9 am – 3 pm  Wed: 9 am- 1 pm  Thurs: 9 am – 3 pm | This service is open to any person experiencing homelessness in need of a mailbox.  To utilize this service mail should be sent to: PO Box 536517  611 N. Mills Ave. Orlando, FL 32803  Mail can be picked up any of the four days Salt is operating at the Christian Service Center. |
| **Community Hope Center**  (321) 677-0245  Address: 2198 Four Winds Boulevard Kissimmee, FL 32746  Email: [moreinfo@hope192.com](mailto:moreinfo@hope192.com)  *Osceola* | Monday and Tuesday: 9am-1pm Thursday:  12pm-4pm | \*\*Must be a participant in self determined stability program to be eligible for mail services.  Call for more details on the program. |
| **COVID-19 Resources** | **Hours** | **Additional Information** |
| **Orlando Health: COVID-19 Hotline**  1-877-321-2684 |  |  |

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| **Orlando Health: Virtual Visits To schedule your virtual visit:**  https:/[/www.](http://www.orlandohealth.com/virtual-)o[rlandohealth.com/virtual-](http://www.orlandohealth.com/virtual-) visit |  | Telehealth options give you the ability to connect with a doctor from your phone, computer, or tablet so that you can stay  safe and healthy. |
| **Printable COVID-19 Resources**  *For High-Risk Individuals:*  [https://www.cdc.gov/coronavirus/2019-ncov/downloads/COVID19-](https://www.cdc.gov/coronavirus/2019-ncov/downloads/COVID19-What-You-Can-Do-High-Risk.pdf) [What-You-Can-Do-High-Risk.pdf](https://www.cdc.gov/coronavirus/2019-ncov/downloads/COVID19-What-You-Can-Do-High-Risk.pdf)  *For Parents of School-Aged Children:* [https://www.cdc.gov/coronavirus/2019-ncov/downloads/k-12-](https://www.cdc.gov/coronavirus/2019-ncov/downloads/k-12-child-care-faqs-html.pdf) [child-care-faqs-html.pdf](https://www.cdc.gov/coronavirus/2019-ncov/downloads/k-12-child-care-faqs-html.pdf)  *Properly Utilizing Your Mask:* [https://www.cdc.gov/coronavirus/2019-ncov/downloads/cloth-](https://www.cdc.gov/coronavirus/2019-ncov/downloads/cloth-face-covering.pdf) [face-covering.pdf](https://www.cdc.gov/coronavirus/2019-ncov/downloads/cloth-face-covering.pdf) | | Each of these educational flyers was taken from the CDC website. These resources, as well as many others, can be found here: [https://www.cdc.gov/coronavirus/2019-](https://www.cdc.gov/coronavirus/2019-ncov/communication/print-resources.html?Sort=Date%3A%3Adesc) [ncov/communication/print-](https://www.cdc.gov/coronavirus/2019-ncov/communication/print-resources.html?Sort=Date%3A%3Adesc) [resources.html?Sort=Date%3A%3Adesc](https://www.cdc.gov/coronavirus/2019-ncov/communication/print-resources.html?Sort=Date%3A%3Adesc)  Please utilize these resources to stay safe and informed during these times of uncertainty. |
| **Find a COVID-19 Vaccine Near You**  1-800-232-0233  https:/[/www.vaccines.gov](http://www.vaccines.gov/)/ | 24/7 Online Access | Use vaccines.gov to find a location near you, then call or visit their website to make an appointment. |
| **Technology** | **Hours** | **Additional Information** |
| **Rogue Mobile**  **407-250-9049**  [**https://www.roguemobile.com/**](https://www.roguemobile.com/)  **email: support@roguemobile.com** | 24/7 online access | Authorized provider of Affordable Connectivity Program. Qualified applicants eligible for free android smartphone with unlimited talk, text and 10 GB data. |
| **United Against Poverty**  **(407) 650-0774**  **Address: 150 W. Michigan St. Orlando, FL 32806** [**orlandoinfor@UPCenters.org**](mailto:orlandoinfor@UPCenters.org)  ***Orange*** | Mon - Sat: 9am-6pm Sun: 11am-6pm | Free computer lab and phone use.  First time visitors must fill out intake form. |
| **Assurance Wireless**  Apply online. https:/[/www.assurancewireless.com/](http://www.assurancewireless.com/) | 24/7 Online Access | * Free smartphone, free unlimited talk/text, free 10gb hotspot data. * Lifeline free government phone program. Free to qualifying households. * One account per household. |
| **Transportation** | **Hours** | **Additional Information** |
| **Christian Service Center**  (407) 425-2523  Address: 808 W. Central Blvd. Orlando, FL 32805  *Orange* | Mon - Fri: 9am-4pm Closed Sat and Sun | Bus passes for work or medical related visits. Proof of appointment required. |
| **Compassion Corner**  (407) 533-3767  Address: 808 W. Central Blvd. Orlando, FL 32805  *Orange* | Mon - Thurs | Bus passes available with criteria. |

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| **Resur Wreck**  (407) 361-2541  1760 Christina Lee Lane Saint Cloud, FL 34769 *Osceola* | Contact for more information | Resur Wreck Inc. is a non-profit, car donation program that turns donated cars into local blessing provide assistance. They assist local economically vulnerable families and individuals who are referred to us for transportation needs. |
|  |  | Website: https://resurwreck.org/ |

**ALL HUB LOCATIONS**

**Times may vary depending on when capacity is reached.**

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| **Location**: Christian Service Center  808 West Central Blvd, Orlando FL 32805 *HUB located at the Christian Service Center* **Days:** Every Friday  **Time:** Fridays 9:30am—12:30pm  **Orange** |
| ***Location:*** United Against Poverty 150 West Michigan Street, Orlando *HUB located in Suite A*  ***Days:*** Every Friday  ***Time:*** 1:30pm—4pm  **Orange** |
| ***Location:*** Sharing Center  600 N US Hwy 17 92, Longwood FL 32750 |

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| *HUB located in the Care Center* ***Days:*** Fourth Monday of the month ***Time:*** 9:00 am-10:30 am | **Seminole** |
| ***Location:*** Hope Center |  |
| 2198 Four Winds Blvd, Kissimmee, FL 34746 |  |
| ***Days:*** First & Third Thursday of the month | **Osceola** |
| ***Time:*** 1:30 pm—4:00 pm |  |
| ***Location:*** Orlando VA: Lake Baldwin Outpatient Clinic 5201 Raymond St. Orlando, FL 32803 Bldg. 507  ***Days:*** First & Third Friday’s of the month  ***Time:*** 9:00 am—2:00 pm | **Veteran HUB** |

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| *If you cannot be present at a HUB, you can* ***dial 2-1-1*** *to complete a needs*  *conversation over the phone.* |