



*COVID-19 Vaccine Preparedness
Resource Guide*

Homeless Services Network of Central Florida

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Vaccine Preparedness starts with Vaccine Confidence

Building vaccine confidence is of critical importance to combat COVID19 infections among those experiencing both sheltered and unsheltered homelessness. Vaccine confidence is the relative trust that participants and provider staff have in recommended vaccines. Building vaccine confidence within our community will be necessary in our efforts as homeless service providers to support people experiencing homelessness (PEH) are not disproportionately impacted the COVID19 pandemic long after other persons within our community are experiencing a return to normal activities. Furthermore, a large number of PEH who are not vaccinated poses an ongoing public health emergency, as we have seen in past Hep A outbreaks in Florida. Vaccine resistance among PEH is said to be greater than in the general population. Before agreeing to become vaccinated, participants and staff may need reassurance about the vaccine's safety and effectiveness. Use the recommended resources below to build vaccine confidence within your organization and help those who have hesitations make an informed decision about vaccination.

- [Addressing Your Concerns About the Vaccine](#) (PDF)
- [Community Sample from Casper Natrona County Health Department: COVID-19 Vaccine FAQs](#) (PDF)
- [COVID-19 Vaccination Conversation Tips for Homeless Service Providers](#) (PDF) | [Spanish Version](#) (PDF)
- [How to Build Staff's Confidence in COVID-19 Vaccines](#) (PDF) | [Spanish Version](#) (PDF)
- [Preparing Staff for the COVID-19 Vaccine: Communication and Confidence Checklist](#) (PDF) | [Spanish Version](#) (PDF)
- [Preparing Staff for the COVID-19 Vaccine: Meeting Template](#) (PDF) | [Spanish Version](#) (PDF)
- [The Time is Now! Talking with People Experiencing Homelessness about the COVID-19 Vaccine](#) (PDF)
- [Vaccine Ambassador Program and Job Description](#) (PDF) | [Spanish Version](#) (PDF)

Flyers/ Posters to Help Promote Vaccine Confidence

- [Addressing Your Concerns About the COVID-19 Vaccine](#) (PDF)
- [Common Side Effects of the COVID-19 Vaccine](#) (PDF)
- [Vaccinations are Just One Piece of Controlling the Virus](#) (PDF) | [Spanish Version](#) (PDF)
- [Why Get Vaccinated?](#) (PDF) | [Spanish Version](#) (PDF)
- [Stopping the COVID-19 Pandemic Is Going to Take All of Our Tools](#) (PDF)

Vaccine Distribution Strategies: Hosting a Vaccination Event

Vaccination events hosted at shelters and locations that people experiencing homelessness frequent provides the opportunity to vaccinate individuals who may find it difficult or are hesitant to access medical services in traditional settings. Consistent with the Centers for Disease Control and Prevention (CDC) Vaccination Implementation Guidance, bring the vaccine to people experiencing homelessness whenever possible (rather than transporting clients to mass public events). If your organization provides day services or shelter to PEH, please review the resources below before hosting a vaccination event.

- [Congregate Setting Vaccination Event Floor Plan](#) (PDF)
- [COVID-19 Vaccine Safety Considerations for Specific Populations](#) (PDF)
- [Social Media Messages Supporting Local Vaccination Efforts](#) (DOCX)
- [Transit Considerations: Bringing Clients to a COVID-19 Vaccination Event](#) (PDF)
- [Utilizing Incentives: Sample Letter to Donors](#) (DOCX)
- [Utilizing Incentives to Increase Vaccine Adherence](#) (PDF)
- [Vaccination Event in a Congregate Setting: Checklist](#) (PDF)
- [Vaccination in Congregate Settings: Event Types and Considerations](#) (PDF)
- [Vaccine Planning and Distribution: Roles and Responsibilities for Homeless Service Providers](#) (PDF) | [Spanish Version](#) (PDF)

County Health Departments

As of right now, anyone who is currently aged 65 and up is eligible to receive a COVID-19 vaccination. Contact your local health department if your organization has staff or participants who are eligible and willing to receive a COVID-19 vaccination.

- **Seminole County Department of Health**
 - Kevin Baker, Kevin.Baker@flhealth.gov
 - 407-665-3000
- **Orange County Department of Health**
 - Emily Owens, Emily.Owens@flhealth.gov
 - 407-858-1400
- **Osceola County Department of Health**
 - Georgianne Cherry, Georgianne.Cherry@flhealth.gov
 - 407-343-2066

Further Resources: Key Websites

- **HUD:** <https://www.hudexchange.info/homelessness-assistance/diseases/>
- **Center for Disease Control:** <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/index.html>
- **National Healthcare for the Homeless:** <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/index.html>
- **United States Interagency Council on Homelessness:** <https://www.usich.gov/covid-19>
- **U.S. Department of Veterans Affairs:** <https://www.publichealth.va.gov/n-coronavirus/index.asp>
- **Health Resources & Services Administration:** <https://bphc.hrsa.gov/emergency-response/coronavirus-frequently-asked-questions>